

CMI is the industry-leading developer and supplier of technology to implement and securely manage Contingency Management (CM) programs.

contingency-management.com



ABOUT SIMS

State Incentive Management System (SIMS) is a platform used by Departments of Health to manage their contingency management programs.

FOR THE DEPARTMENT OF HEALTH (STATE, COUNTY, CITY, ETC.):

SIMS enables the easy and secure management of a CM program, configured to exact incentive protocols and reinforcement designs, and ensures maximum fidelity of the program across multisites. SIMS provides proactive security features and comprehensive reporting with real-time analytics on all key performance indicators of the program.

FOR PROVIDERS:

SIMS provides the healthcare organization in the Department of Health program with a solution that is quick to implement and easy for the site team to use. Visibility of their patients if available for local engagement and management.

FOR PATIENTS/BENEFICIARIES:

SIMS provides beneficiaries with an engaging real-time experience that optimizes their probability of success; this can be with or without a mobile app component.

CM CONSIDERATIONS

DEMANDS ON CLINICAL TEAMS

- Incentive calculations
- Managing escalations and resets
- Incentive / rewards delivery
- Fidelity to protocols



OPERATIONAL TEAM EFFICIENCY

- Stock / inventory management
- Accounting of rewards
- Support Team



SECURITY / OPERATIONAL

- Eliminates errors
- Prevents fraud
- Reduces waste
- Protects against abuse



REPORTING REQUIREMENT

- Federal / CMS
- State / Organization
- Research / Grant
- Performance Analysis



CMI'S PRODUCTS PROVIDE:

100% CLOUD, READY-TO-GO

Start using CMI to support your program in minutes.

MODERN USER INTERFACE

The CMI dashboard and app interface is intuitive and easy to navigate for an unequalled user experience

TURNKEY DESIGN

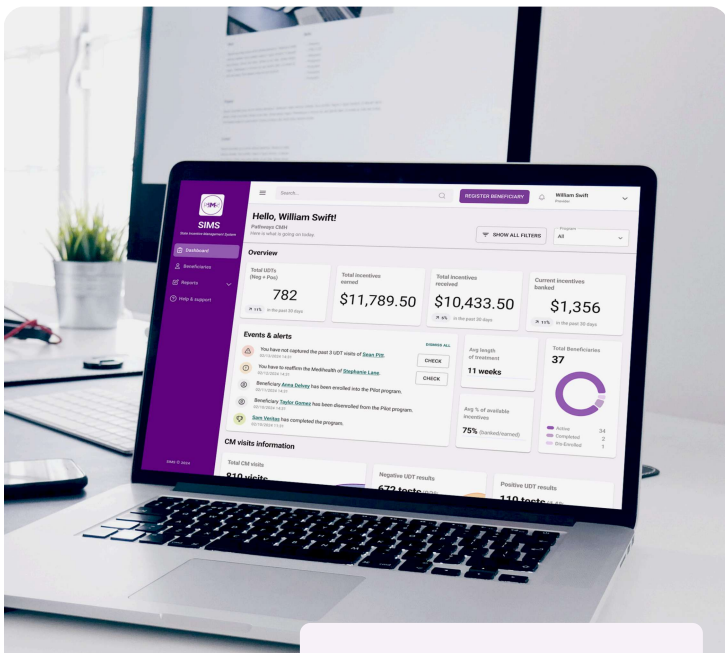
Designed by academic and industry professionals to be plug and play.

SAFE AND SECURE

Built and deployed on AWS GovCloud to meet government compliance mandates for hosting sensitive data.

FLEXIBLE AND SCALABLE

CMI can be used as a standalone program management solution or easily integrated with



COMPARISON BETWEEN A TRADITIONAL CONTINGENCY MANAGEMENT PROGRAM AND SIMS

COMPONENT	TRADITIONAL CM	CMI'S SIMS
Ease of initial CM program setup and time from reinforcement design to go-live	Not easy - needs staff training, accounting set up, gift cards purchased, distribution of rewards requires close management, reporting set up and substantial management oversight required	Easy - no/very little staff training needed - process and protocols are automated including rewards calculation, delivery, and management, full reporting functions for management, auditing, and oversight
Fidelity to evidence-based protocols, and best practice	Questionable - especially across multiple sites	Very Strong - scalable solution for consistency and integrity
Patient understanding of future rewards and coaching for success	Moderate - trained staff needed	Extensive - automated with information available at all times; no staff required
Security	Weak, Manual Labor Process	Inherent, Proactive, HIPAA-compliant
Entry of UDT results data	Manual - burdensome; trained staff required; open to errors	Easily automated with API integration - no staff required; error free
Entry of attendance data	Manual - burdensome; trained staff required; open to errors	Easily automated with API integration - no staff required; error free
Speed to issue reward after event	Latent - process availability and staff dependent	Automated and instantaneous with real-time information
Flexibility to dynamically adjust reinforcement schedules	Difficult - requiring process change and staff training	Easy change of CM engine - instantly updated across the program with real-time information
Reporting	Labor intensive - limited	Automatic, real-time, comprehensive, and configurable
Managing reset ladders	Difficult - staff training needed; error prone	Easy - automatically calculated; no staff required; error free
Patient's understanding of reason for rewards	Moderate - staff training required	Very clear - no staff needed; automated and instant messaging
Stockholding of rewards ready for distribution	Burdensome - trained staff required; open to error	Easy - automated; no staff required; fully auditable with reporting
Distribution of rewards	Burdensome - trained staff required; open to error	Easy - instantaneous, automated; no staff required; error free
Reminders of appt and opportunity to earn rewards	Manual process requiring staff	Yes - automated; no staff required; error free
Banking / saving up rewards	Difficult manual process or not available	Yes - automated; no staff required; error free

CMI's technology was developed in conjunction with NIH and Academic Partners that Includes: